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TRADEHALL

# Abnormal Trading Activities Policy



TradeHall is committed to maintaining a fair, transparent and stable trading environment. This Policy outlines certain trading activities that may be considered abnormal and may be subject to review or investigation.

## 1. MINIMUM TRADE HOLDING PERIOD

1.1
- All trades must remain open for a minimum period of three (3) minutes.
- Any trade that is opened and closed within less than three (3) minutes will be flagged for investigation.
- A trade being flagged does not automatically mean that a violation has occurred. TradeHall may review the relevant trading activity, together with the surrounding account activity and trading pattern, before determining whether further action is required.
- Repeated trades closed within less than three minutes may be considered an indication of abnormal trading activity and may result in further review.

## 2. ABNORMAL TRADING ACTIVITIES

Abnormal Trading Activities may include, but are not limited to:

2.1 Short-Duration Trading
Repeatedly opening and closing trades within a very short period, including trades closed within less than three (3) minutes, particularly where such activity appears inconsistent with normal trading practices or is conducted systematically.

2.2 Price or Execution Exploitation
Taking advantage of delayed, incorrect or inconsistent price feeds, execution delays, pricing errors, platform errors or other discrepancies in order execution.

2.3 Arbitrage Abuse
Using differences in prices, execution timing, liquidity or other system conditions primarily to obtain an advantage from discrepancies rather than through normal market trading.

2.4 Coordinated or Multiple-Account Trading
Using multiple accounts or coordinating trades between accounts to create artificial trading results, offset risk improperly, circumvent trading restrictions or exploit account conditions.

2.5 Excessive or Disruptive Trading Activity
Submitting excessive orders, cancellations or requests that may place an unreasonable load on TradeHall's systems, interfere with normal platform operations or attempt to exploit system limitations.

2.6 Exploitation of Special Account Conditions
Abusing swap-free arrangements, promotions, trading conditions, account features or other benefits provided by TradeHall for purposes inconsistent with their intended use.

2.7 Circumvention of Trading Rules
Any activity intended to bypass TradeHall's trading restrictions, risk controls, account limitations or other applicable rules.

## 3. INVESTIGATION AND REVIEW

3.1 TradeHall may investigate an account where there are reasonable grounds to believe that abnormal trading activity has occurred.

During an investigation, TradeHall may review information including:

- Trade opening and closing times;
- Trading frequency and patterns;
- Order execution and pricing;
- Account and related account activity;
- Platform and system records; and
- Other information reasonably relevant to the investigation.

Customers may be required to provide additional information or clarification where necessary.

TradeHall will consider the overall trading activity rather than relying solely on a single transaction when determining whether further action is appropriate.

## 4. ACTIONS FOLLOWING INVESTIGATION

4.1 Where TradeHall determines that abnormal or prohibited trading activity has occurred, TradeHall may take appropriate action, including but not limited to:

- Requesting further information or clarification;
- Issuing a warning;
- Restricting certain trading activities or account features;
- Cancelling, correcting, adjusting or reversing affected transactions where permitted;

- Suspending trading activity;
- Suspending or terminating the account; or
- Taking any other action permitted under the applicable Terms and Conditions.

For serious or repeated activity, TradeHall may take action without prior notice where reasonably necessary to protect the trading environment, systems or other users.

## 5. LEGITIMATE TRADING STRATEGIES

5.1 TradeHall does not consider a trading strategy abnormal solely because it is:

- Short-term;
- Profitable;
- Frequent;
- Algorithmic or automated; or
- Conducted during periods of high market volatility.

However, all trading activity must comply with this Policy and the applicable Terms and Conditions. Trading strategies must not rely on the exploitation of pricing errors, execution delays, system weaknesses or other abnormal conditions.

## 6. CUSTOMER RESPONSIBILITY

6.1 Customers are responsible for ensuring that their trading activities comply with this Policy, the applicable Terms and Conditions and any other trading rules published by TradeHall.

Customers should ensure that their trading systems, Expert Advisors, automated strategies and other tools are configured in a manner that complies with the minimum trade holding period and other applicable requirements.

## 7. POLICY UPDATES

7.1 TradeHall may update this Policy from time to time to reflect changes in its services, trading environment, risk controls or applicable requirements.

The latest version published on the TradeHall website will apply to customers using TradeHall's services.

**By using TradeHall's trading services, you acknowledge and agree to comply with this Policy and the applicable Terms and Conditions.**

## Get in Touch

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